

HEALTH BENEFITS E-NEWS

*Department of Human Resource
Management
Office of Health Benefits*

September 8, 2017

Update on Mid-Atlantic Women's Care in Hampton Roads

Anthem is continuing negotiations with Mid-Atlantic Women's Care regarding its participation in the Anthem network. If an agreement is not reached by November 1, the obstetric and gynecological practice and its subsidiaries will leave the network on that date.

The attached letter will be mailed by Anthem on September 8, 2017, to its members who may be impacted by this situation, including almost 500 in COVA Care and COVA HDHP. If this matter is not resolved, COVA Care members without out-of-network coverage and all COVA HDHP members will have no coverage if they continue to use these providers.

We will continue to update you as information becomes available. If participants wish to review alternative providers in the Hampton Roads area, a list may be found at https://anthemgroup.postclickmarketing.com/Global/FileLib/disruptions/Alternate_Provider_List_Mid-Atlantic_Women_s_Care.pdf. Members may also call Anthem Member Services at 1-800-552-2682 for assistance or to ask questions.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.